

# The Missouri Public Service Commission

*Informed Consumers, Quality Utility Services, and a Dedicated Organization for Missourians in the 21st Century*

## BE PREPARED IN CASE OF AN EMERGENCY

*The Missouri Public Service Commission suggests everyone be prepared in case of a severe power outage or an emergency situation that may interrupt utility services. Proper planning can help, and the PSC offers the following tips:*



### IN YOUR HOME

- ✓ Stock up on non-perishable food (such as canned meats and vegetables).
- ✓ Keep a flashlight, working radio, extra batteries, and candles on hand.
- ✓ Keep a supply of drinking water in case the water supply is contaminated.



### KEEPING IN CONTACT

- ✓ Keep a list of phone numbers for police, fire and emergency personnel.
- ✓ Develop an evacuation plan in case you have to leave your home.
- ✓ Call relatives or emergency officials if you need a place to stay.



### OTHER THINGS TO REMEMBER

- ✓ If someone in your home is dependent on electric-powered, life-sustaining medical equipment, check with your utility provider about back-up power sources.
- ✓ Make arrangements for the care of infants, the elderly or disabled.
- ✓ Keep your car fueled in case there is a need to evacuate the area.
- ✓ Consider keeping a small amount of cash on hand. An extended power outage may prevent you from withdrawing money from banks or automated teller machines.

### **For more information**

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The Missouri Public Service Commission works to ensure Missouri citizens receive safe, reliable, and affordable utility service. If you have a billing question or service-related problem, call **1-800-392-4211**, or visit **[www.psc.state.mo.us](http://www.psc.state.mo.us)**